

News from Holbrook and Shotley Surgery

GP and Staff Training afternoons

Our next training afternoons will be on Wednesday 6th November and Wednesday 11th December. The practice will be open for patients to come in to collect/drop off prescriptions and book appointments/make enquiries at reception. However, there will be no clinical staff on site and our telephone lines will be switched over to the out of hours' service on these afternoons to allow for staff training. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

Home visits

We now have a paramedic, Kate Whiting, working with us on Mondays and Fridays who will cover the majority of our home visits on these days. Please ensure that if you need a home visit, you contact the practice before 10am where possible. This will allow us to plan the workload more efficiently. We have a large and very geographically spread area and need to use our resources effectively.

Dr Midforth patients

If your Registered GP was previously Dr Midforth, we will write to advise you of your new Registered GP. This is a complex issue and we allocate so each GP has a fair proportion in relation to the number of sessions they work. Unfortunately, we cannot take patient requests for this but you remain able to see any GP at either of our sites.

Flu days

We have had two of our flu days and have two remaining on:

- Tuesday 15th October 2.00 – 6.30pm at Holbrook
- Thursday 24th October 2.00 - 6.30pm at Shotley

We have been advised that our second delivery of vaccinations for those at risk under 65 will be delayed so there is a possibility that we will run out of vaccines on 24th October. If you turn up on this date and we have run out then we will book you into a clinic to ensure you are guaranteed a vaccine. We are unable to release these slots until this date but if you wish to check availability please ring nearer the time.

Julia Smith
Practice Manager